



Terms and conditions | Handyman & Wellness

1. Contracted Services

The contracted services are:

- Handyman Service: which provides specialized staff in home repair services and professional in-home personnel to carry out certain installation, maintenance, and home improvement tasks. This service covers the following services: (i) hanging curtains, pictures, clotheslines, bathroom accessories, mirrors, coat racks, and closet bars; (ii) placing supports for shower or bathtub without electrical modification, shelves, bookcases, and thermostatic valves; trim strips, such as floor joints (floor joint covers in the union of 2 different floors) and wall corner protectors; (iii) insulating windows, including the placement of the strip between the leaf and the frame, fixing of the glass with silicone to the frame, and installation of roller blinds without mechanisms and not hidden in the drawer; (iv) changing or installing handles, knobs, pulls, small latches on interior wooden doors; (v) changing hinges on kitchen furniture, bathroom, and auxiliary furniture; (vi) assembling furniture of the kit type; (vii) gluing chairs, tables, and wooden beds; (viii) placing or changing embellishers of outlets and switches, neon tubes, fluorescent lights and starters; (ix) installing lamps, light fixtures, or plafonds without modifying the wiring; (x) adjusting loose screws and changing heels on shoes; (xi) purging radiators; (xii) sealing silicone in bathtubs, showers, sinks, and kitchen sinks; and (xiii) covering small holes in non-tiled walls produced by drilling when hanging pictures or accessories..

This service does not include: (i) the installation of lamps, fixtures, or plafonds that require a new light point; (ii) installation of halogens; (iii) changes of outlets, plugs, or switches that require manipulation of electrical wiring; (iv) installation of glass-ceramic cooktop outlets; (v) repairs of blinds (change of tape or slats) with crank, manual, or electric mechanisms, embedded in the box and metal blinds; (vi) installation of baseboards; (vii) installation or replacement of glass; (viii) grouting; (ix) filling grooves; (x) replacement of locks for interior or exterior doors; (xi) scraping of windows or doors; (xii) planing of doors; (xiii) cleaning of filters and drains of any type of household appliance, including air conditioning; (xiv) metal welding in everything related to doors providing access to the home, such as locks, latches, closures, or handles, among others.

The price includes one (1) intervention per year, which includes one (1) hour of travel and two (2) hours of labor, excluding materials, which must be provided by the Client. The remaining hours of labor used, as well as the parts and materials, will be invoiced by the installer to the Client, after the prior acceptance of the corresponding estimate that will be issued without any cost to the Client.

- Wellness Service: an integral platform that encompasses physical, emotional, nutritional, financial, and environmental health. The platform is available in various languages (Spanish, Portuguese, English, Catalan, French, and Italian) and allows users to personalize their experience by registering in programs according to the selected areas of health. The programs include short videos, practical tips, monthly challenges, prerecorded classes, live classes, events, and news in each of the mentioned health aspects.

Specifically, the programs include: (i) physical health, which incorporates videos with short and practical tips, monthly challenges, live classes, prerecorded sports classes, healthy lifestyle programs and mobility, healthy events and news; (ii) emotional health, which includes videos with short and practical tips, monthly challenges, live mindfulness classes with expert psychologists, emotional well-being programs with anti-stress techniques, mindfulness and emotional well-being, healthy events and news; (iii) nutritional health, with videos with short and practical tips, monthly challenges, prerecorded classes with expert nutritionists, nutritional guides, healthy events and news; (iv) financial health, which includes videos with short and practical tips, masterclasses on financial education, healthy events and news; and (v) environmental health, which includes videos with short and practical tips, monthly challenges, healthy events and news.

The Wellness Service should be activated by the Client through the procedures that will be informed to the Client.

The Handyman and Wellness services contracted may be used by the Client after five (5) business days from the date of contracting.

2. Economic conditions

The price for the first year will be the one stated in the Particular Conditions of the contract, plus VAT or any other tax applicable to this service. From the first year onwards, the price will be reviewed automatically, based on the general CPI published by the National Institute of Statistics in January of each year.

Any promotion and/or discount on the price offered to the Client by Nurdy is limited to the specific circumstances and conditions for which they were granted and during the time of said promotion and/or discount, without generating consolidation or any right in the maintenance of the aforementioned price.

3. Payment conditions



The price of the Contract will be paid through the electricity supply bill, provided that said supply is provided through Nordby.

The amount of the services must be paid by the Client on their due dates.

The amounts owed and not paid for any of the contracted services will accrue late interest (legal interest increased by three points), without the need for a demand, from the end of the payment period. In the event of owing various concepts to Nordby, partial payments will be allocated as per the Client's instructions, and in their absence, will first be applied to settle charges for other goods, services, or collections, and lastly to the supply..